

## Multiple Submissions

Some instructors allow assignments to be submitted more than once. This gives students a chance to fix problems that were detected by the Acceptor. The number of submissions that are allowed depends on your instructor. The Acceptor server will automatically ignore any submissions you send beyond the maximum number allowed by your teacher. How multiple submissions is also up to the instructor. Some may use the highest grade from all of your submissions. Others may use the grade from your last submission. If multiple submissions are allowed, the Acceptor will archive each with a different filename.

## Submitting From the CS Lab

If you do not have Internet access at home, you can make a submission from the Computer Science undergraduate laboratory. Bring the file you want to submit on a 3 1/2 inch Windows formatted floppy disk to McBryde Hall room 116-118. Ask for a Pentium running Windows NT (if the machine is running FreeBSD, login, type **sash halt now** and re-boot into Windows NT). All of these computers have *Submit*. If you are submitting from the Undergraduate Laboratory, there may be some additional steps you must follow; these directions will be available in the Lab. Don't hesitate to ask the Lab Consultants for help if you have problems making your submission.

## Known Bugs and Alarming Behaviors

**Enrollment Issues:** The Acceptor will indicate you are not enrolled in the class if you enter an incorrect ID number, or if your PID is not correctly recorded in the roll file the Acceptor uses. This may be because you selected the wrong section, entered your ID number incorrectly, or because there is an error in the roll file. If the Acceptor insists you are not enrolled in your section, contact your GTA or Instructor as soon as possible to resolve the problem.

**E-mail Notification Problems:** The rate at which the Acceptor is receiving submissions will determine how long it takes for an e-mail message to be sent to you; normally you should receive a message within 5 minutes. In some cases, the Acceptor may fail to get a connection with the campus e-mail server when it attempts to send your e-mail notification. In that case, you will not receive an e-mail message, although the archiving of your submission will be completed. We're working on this problem. If you don't receive an e-mail confirmation, contact your GTA and ask them to confirm the submission.

## Getting Help and Reporting Problems

**Sources of Help:** If you need additional help using *Submit*, see your Instructor or your GTA, not necessarily in that order. If you have questions about a submission, bring a copy of the e-mail message sent to you by the Acceptor.

**Bug Reports:** Problems and possible bugs can be reported to the Acceptor Administrator by e-mail: [grader@cs.vt.edu](mailto:grader@cs.vt.edu).

**Do not** send an e-mail reply to the messages from the Acceptor — no one will either read or respond to such messages.